

# PUBLICATIONS ORDER FORM

The National Flood Insurance Program (NFIP) offers a variety of resources to help policyholders, agents and the public. Topics range from navigating flood insurance policies to guidance before, during and after a disaster. Printed copies of these publications can be ordered for free from FEMA's Publications Warehouse using this form, which is updated on a monthly basis.

Visit [agents.floodsmart.gov/puborderform](https://agents.floodsmart.gov/puborderform) to ensure you complete and submit the most recent version.



For publication descriptions and links to each resource, please visit pages 3-7.

Enter your requested quantity in the blank spaces below.


## POLICY DOCUMENTS

	English	Quantity	Spanish	Quantity
NFIP Claims Handbook	F-687	<input type="text"/>	F-687S	<input type="text"/>
NFIP Summary of Coverage	P-2144	<input type="text"/>	P-2144S	<input type="text"/>
NFIP Summary of Coverage Commercial Property	F-778	<input type="text"/>	F-778S	<input type="text"/>
NFIP Summary of Coverage Residential Condominium Buildings	P-2180	<input type="text"/>	P-2180S	<input type="text"/>

## QUICK-REFERENCE MATERIALS

NFIP Flood Insurance for Condominium Associations Brochure	P-2223	<input type="text"/>	P-2223S	<input type="text"/>
NFIP Flood Insurance for Renters Brochure 	P-2108	<input type="text"/>	P-2108S	<input type="text"/>
NFIP Map Changes & Flood Insurance: What Property Owners Need to Know Brochure	F-P2019	<input type="text"/>	F-P2019S	<input type="text"/>
NFIP Map Updates & Flood Insurance: What Insurance Agents Need to Know	P-2299	<input type="text"/>	P-2299S	<input type="text"/>
NFIP Questions & Answers: Flood Insurance for Real Estate Professionals Brochure	F-435	<input type="text"/>	F-435S	<input type="text"/>
NFIP Why Do I Need Flood Insurance? Brochure 	F-002	<input type="text"/>	F-002S	<input type="text"/>


## PROMOTIONAL RESOURCES

Condo Association Flood Insurance Policies Don't Protect the Belongings in Your Home Postcard	P-2311	<input type="text"/>	P-2311S	<input type="text"/>
Most Homeowners Insurance Does Not Cover Flood Damage Postcard	F-061	<input type="text"/>	F-061S	<input type="text"/>
NFIP Pocket Folder	F-010	<input type="text"/>		
NFIP Protect the Life You've Built Brochure 	P-2201	<input type="text"/>	P-2201S	<input type="text"/>
Protect the Life You've Built with Flood Insurance Door Hanger	P-2076	<input type="text"/>		
Resources for Marketing & Selling Flood Insurance from the NFIP Postcard	F-2053	<input type="text"/>		

## AFTER A FLOOD

Flood Insurance Requirements for Recipients of Federal Disaster Assistance Brochure (Federal Disaster Assistance: Meeting the Flood Insurance Requirement)


Increased Cost of Compliance Brochure 

English	Quantity	Spanish	Quantity
F-695	<input type="text"/>	F-695S	<input type="text"/>
F-663			

## TECHNICAL & LONG-FORM PUBLICATIONS

An Agent's Guide to Selling Flood Insurance

Answers to Questions About the NFIP





Answers to Questions About Substantially Improved/Substantially Damaged Buildings 


Homeowner's Guide to Retrofitting 


NFIP Rebuilding Safer & Stronger After a Flood Guide

Protecting Building Utility Systems from Flood Damage 

Substantial Improvement/Substantial Damage Desk Reference 

P-2209	<input type="text"/>	P-2209S	<input type="text"/>
F-084	<input type="text"/>		
F-213			
P-312			
P-2310	<input type="text"/>	P-2310S	<input type="text"/>
P-348			
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 This publication is available in the following additional languages: Traditional Chinese (TC), Simplified Chinese (SC), Korean (K) and Vietnamese (V). If you would like to order copies of these, please note the publication number with the aforementioned language code in the Notes below.

 This publication is currently out of stock and may be downloaded online from the NFIP Resource Library at [agents.floodsmart.gov/resourcelibrary](https://agents.floodsmart.gov/resourcelibrary).

**To request your complimentary materials, fill out this form.** Submit it to the FEMA Publications Warehouse using any of the following channels:



### EMAIL

[FEMAPubs@gpo.gov](mailto:FEMAPubs@gpo.gov)



### MAILING ADDRESS

FEMA Publications Warehouse  
31451 United Avenue  
Pueblo, CO 81001



### FAX

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800-480-2520

## SHIPPING INFORMATION

Name  Organization

Email  Phone

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Street  City  State  Zip

Notes

Date of Request   
MM/DD/YYYY

## PUBLICATION DETAILS

Review the descriptions and links below to learn more about each NFIP resource. Details include an overview of each item, its publish date and the target audience(s).

Additionally, a wide variety of downloadable, printable resources are available for free at [agents.floodsmart.gov/resourcelibrary](https://agents.floodsmart.gov/resourcelibrary).

## POLICY DOCUMENTS

### NFIP Claims Handbook

**DESCRIPTION** Learn how policyholders can prepare for a flood event, file a claim and more. English published April 2022, Spanish published May 2022.

**AUDIENCE** Insurance Agents, Policyholders

**ENGLISH** [agents.floodsmart.gov/claims-handbook](https://agents.floodsmart.gov/claims-handbook)

**SPANISH** [agents.floodsmart.gov/manual-reclamaciones](https://agents.floodsmart.gov/manual-reclamaciones)



F-687  
F-687S

### NFIP Summary of Coverage

**DESCRIPTION** Review the details of a Standard Flood Insurance Policy (SFIP) for policyholders, including what is and is not covered and how items are valued at the time of loss. English and Spanish published November 2022.

**AUDIENCE** Insurance Agents, Policyholders

**ENGLISH** [agents.floodsmart.gov/nfip-summary-of-coverage](https://agents.floodsmart.gov/nfip-summary-of-coverage)

**SPANISH** [agents.floodsmart.gov/resumen-de-la-cobertura](https://agents.floodsmart.gov/resumen-de-la-cobertura)



P-2144  
P-2144S

### NFIP Summary of Coverage Commercial Property

**DESCRIPTION** Help policyholders understand their commercial property's deductible, what is and is not covered and how items are valued at the time of loss. English published September 2021, Spanish published October 2021.

**AUDIENCE** Insurance Agents, Policyholders

**ENGLISH** [agents.floodsmart.gov/commercial-summary-of-coverage](https://agents.floodsmart.gov/commercial-summary-of-coverage)

**SPANISH** [agents.floodsmart.gov/resumen-de-cobertura-comercial](https://agents.floodsmart.gov/resumen-de-cobertura-comercial)



F-778  
F-778S

### NFIP Summary of Coverage Residential Condominium Buildings

**DESCRIPTION** Educate policyholders on the details of their Residential Condominium Building Association Policy (RCBAP). English and Spanish published October 2021.

**AUDIENCE** Insurance Agents, Policyholders

**ENGLISH** [agents.floodsmart.gov/rcbap-summary-of-coverage](https://agents.floodsmart.gov/rcbap-summary-of-coverage)

**SPANISH** [agents.floodsmart.gov/resumen-de-la-cobertura-condominios-residenciales](https://agents.floodsmart.gov/resumen-de-la-cobertura-condominios-residenciales)



P-2180  
P-2180S

## QUICK-REFERENCE MATERIALS

### NFIP Flood Insurance for Condominium Associations Brochure

**DESCRIPTION** Communicate the details of flood insurance coverage to condominium associations, including coverage limits, types of insurable property and eligibility. English published October 2022, Spanish published January 2023.

**AUDIENCE** Insurance Agents, Real Estate Agents, Public

**ENGLISH** [agents.floodsmart.gov/flood-insurance-condo-associations](https://agents.floodsmart.gov/flood-insurance-condo-associations)

**SPANISH** [agents.floodsmart.gov/seguro-inundación-asociaciones-condominios](https://agents.floodsmart.gov/seguro-inundación-asociaciones-condominios)



P-2223  
P-2223S

## NFIP Flood Insurance for Renters Brochure

<b>DESCRIPTION</b>	Speak to renters about flood insurance for rented properties. English published February 2022; Spanish published March 2022; Chinese, Korean and Vietnamese published April 2022.
<b>AUDIENCE</b>	Insurance Agents, Policyholders, Public
<b>ENGLISH</b>	<a href="https://agents.floodsmart.gov/flood-insurance-renters">agents.floodsmart.gov/flood-insurance-renters</a>
<b>SPANISH</b>	<a href="https://agents.floodsmart.gov/seguro-contrainundaciones-inquilinos">agents.floodsmart.gov/seguro-contrainundaciones-inquilinos</a>
<b>CHINESE</b> (Simplified)	<a href="https://agents.floodsmart.gov/flood-insurance-renters-simplified-chinese">agents.floodsmart.gov/flood-insurance-renters-simplified-chinese</a>
<b>CHINESE</b> (Traditional)	<a href="https://agents.floodsmart.gov/flood-insurance-renters-traditional-chinese">agents.floodsmart.gov/flood-insurance-renters-traditional-chinese</a>
<b>KOREAN</b>	<a href="https://agents.floodsmart.gov/flood-insurance-renters-korean">agents.floodsmart.gov/flood-insurance-renters-korean</a>
<b>VIETNAMESE</b>	<a href="https://agents.floodsmart.gov/flood-insurance-renters-vietnamese">agents.floodsmart.gov/flood-insurance-renters-vietnamese</a>



P-2108  
P-2108S  
P-2108SC  
P-2108TC  
P-2108K  
P-2108V

## NFIP Map Changes & Flood Insurance: What Property Owners Need to Know Brochure

<b>DESCRIPTION</b>	Understand flood maps, why they change and how they can affect flood insurance requirements and premiums. English and Spanish published October 2021.
<b>AUDIENCE</b>	Insurance Agents, Policyholders, Real Estate Agents, Public
<b>ENGLISH</b>	<a href="https://agents.floodsmart.gov/map-changes-brochure">agents.floodsmart.gov/map-changes-brochure</a>
<b>SPANISH</b>	<a href="https://agents.floodsmart.gov/cambios-en-los-mapas-folleto">agents.floodsmart.gov/cambios-en-los-mapas-folleto</a>



F-P2019  
F-P2019S

## NFIP Map Updates & Flood Insurance: What Insurance Agents Need to Know

<b>DESCRIPTION</b>	Learn about flood maps and what happens when a client's property is mapped into or out of a Special Flood Hazard Area (SFHA). English published December 2022, Spanish published February 2023.
<b>AUDIENCE</b>	Insurance Agents
<b>ENGLISH</b>	<a href="https://agents.floodsmart.gov/map-updates-agents">agents.floodsmart.gov/map-updates-agents</a>
<b>SPANISH</b>	<a href="https://agents.floodsmart.gov/actualizacion-de-mapas-de-agentes">agents.floodsmart.gov/actualizacion-de-mapas-de-agentes</a>



P-2299  
P-2299S

## NFIP Questions & Answers: Flood Insurance for Real Estate Professionals Brochure

<b>DESCRIPTION</b>	Browse topics real estate professionals should know when talking with their clients about flood insurance. English published May 2023, Spanish published June 2023.
<b>AUDIENCE</b>	Real Estate Agents
<b>ENGLISH</b>	<a href="https://agents.floodsmart.gov/q&amp;a-real-estate">agents.floodsmart.gov/q&amp;a-real-estate</a>
<b>SPANISH</b>	<a href="https://agents.floodsmart.gov/p&amp;r-bienes-raíces">agents.floodsmart.gov/p&amp;r-bienes-raíces</a>



F-435  
F-435S

## NFIP Why Do I Need Flood Insurance? Brochure

<b>DESCRIPTION</b>	Explore flood risks and the value of flood insurance. English published July 2021; Spanish published September 2021; Chinese, Korean and Vietnamese published April 2022.
<b>AUDIENCE</b>	Insurance Agents, Policyholders, Public
<b>ENGLISH</b>	<a href="https://agents.floodsmart.gov/you-need-flood-insurance">agents.floodsmart.gov/you-need-flood-insurance</a>
<b>SPANISH</b>	<a href="https://agents.floodsmart.gov/necesita-un-seguro-de-inundaciones">agents.floodsmart.gov/necesita-un-seguro-de-inundaciones</a>
<b>CHINESE</b> (Simplified)	<a href="https://agents.floodsmart.gov/you-need-flood-insurance-simplified-chinese">agents.floodsmart.gov/you-need-flood-insurance-simplified-chinese</a>
<b>CHINESE</b> (Traditional)	<a href="https://agents.floodsmart.gov/you-need-flood-insurance-traditional-chinese">agents.floodsmart.gov/you-need-flood-insurance-traditional-chinese</a>
<b>KOREAN</b>	<a href="https://agents.floodsmart.gov/you-need-flood-insurance-korean">agents.floodsmart.gov/you-need-flood-insurance-korean</a>
<b>VIETNAMESE</b>	<a href="https://agents.floodsmart.gov/you-need-flood-insurance-vietnamese">agents.floodsmart.gov/you-need-flood-insurance-vietnamese</a>



F-002  
F-002S  
F-002SC  
F-002TC  
F-002K  
F-002V

## PROMOTIONAL RESOURCES

### Condo Association Flood Insurance Policies Don't Protect the Belongings in Your Home Postcard

<b>DESCRIPTION</b>	Explain what a Residential Condominium Building Association Policy (RCBAP) covers and how a contents-only flood insurance policy can fill the gaps in condominium owners' flood damage coverage. English published January 2023, Spanish published March 2023.
<b>AUDIENCE</b>	Insurance Agents, Real Estate Agents, Public
<b>ENGLISH</b>	<a href="https://agents.floodsmart.gov/condo-association-postcard">agents.floodsmart.gov/condo-association-postcard</a>
<b>SPANISH</b>	<a href="https://agents.floodsmart.gov/tarjeta-postal-asociaciones-condominios">agents.floodsmart.gov/tarjeta-postal-asociaciones-condominios</a>



P-2311  
P-2311S

### Most Homeowners Insurance Does Not Cover Flood Damage Postcard

<b>DESCRIPTION</b>	Dispel common misconceptions regarding homeowners insurance and flood damage. English published January 2022, Spanish published February 2022.
<b>AUDIENCE</b>	Insurance Agents, Real Estate Agents, Public
<b>ENGLISH</b>	<a href="https://agents.floodsmart.gov/homeowners-insurance-postcard">agents.floodsmart.gov/homeowners-insurance-postcard</a>
<b>SPANISH</b>	<a href="https://agents.floodsmart.gov/seguero-para-propietarios-de-casas-tarjeta">agents.floodsmart.gov/seguero-para-propietarios-de-casas-tarjeta</a>



F-061  
F-061S

### NFIP Pocket Folder

<b>DESCRIPTION</b>	Utilize this pocket folder to organize or package resources.
<b>AUDIENCE</b>	Insurance Agents, Real Estate Agents



F-010

### NFIP Protect the Life You've Built Brochure

<b>DESCRIPTION</b>	Promote flood insurance coverage to homeowners, business owners and renters. English published September 2022; Spanish published November 2022; Chinese, Korean and Vietnamese published April 2023.
<b>AUDIENCE</b>	Insurance Agents, Policyholders, Public
<b>ENGLISH</b>	<a href="https://agents.floodsmart.gov/protect-the-life-youve-built">agents.floodsmart.gov/protect-the-life-youve-built</a>
<b>SPANISH</b>	<a href="https://agents.floodsmart.gov/proteja-la-vida-que-ha-construido">agents.floodsmart.gov/proteja-la-vida-que-ha-construido</a>
<b>CHINESE</b> (Simplified)	<a href="https://agents.floodsmart.gov/protect-life-youve-built-simplified-chinese">agents.floodsmart.gov/protect-life-youve-built-simplified-chinese</a>
<b>CHINESE</b> (Traditional)	<a href="https://agents.floodsmart.gov/protect-life-youve-built-traditional-chinese">agents.floodsmart.gov/protect-life-youve-built-traditional-chinese</a>
<b>KOREAN</b>	<a href="https://agents.floodsmart.gov/protect-life-youve-built-korean">agents.floodsmart.gov/protect-life-youve-built-korean</a>
<b>VIETNAMESE</b>	<a href="https://agents.floodsmart.gov/protect-life-youve-built-vietnamese">agents.floodsmart.gov/protect-life-youve-built-vietnamese</a>



P-2201  
P-2201S  
P-2201SC  
P-2201TC  
P-2201K  
P-2201V

### Protect the Life You've Built with Flood Insurance Door Hanger

<b>DESCRIPTION</b>	Utilize this door hanger to inform current and potential clients about the importance of flood insurance. Published November 2019.
<b>AUDIENCE</b>	Insurance Agents, Real Estate Agents
<b>ENGLISH</b>	<a href="https://agents.floodsmart.gov/nfip-door-hanger">agents.floodsmart.gov/nfip-door-hanger</a>



P-2076

### Resources for Marketing & Selling Flood Insurance from the NFIP Postcard

<b>DESCRIPTION</b>	Promote NFIP resources to agents and Write Your Own (WYO) companies for marketing and selling flood insurance. Published July 2019.
<b>AUDIENCE</b>	Insurance Agents
<b>ENGLISH</b>	<a href="https://agents.floodsmart.gov/agent-resources-postcard">agents.floodsmart.gov/agent-resources-postcard</a>



F-2053

## AFTER A FLOOD

### Flood Insurance Requirements for Recipients of Federal Disaster Assistance Brochure

**DESCRIPTION** Learn what is required of survivors to apply for and receive federal aid. Available online under the updated title, Federal Disaster Assistance: Meeting the Flood Insurance Requirement. English published March 2022, Spanish published April 2022.

**AUDIENCE** Insurance Agents, Policyholders, Public

**ENGLISH** [agents.floodsmart.gov/disaster-assistance-flood-insurance-requirement](https://agents.floodsmart.gov/disaster-assistance-flood-insurance-requirement)

**SPANISH** [agents.floodsmart.gov/asistencia-federal-desastre-requisito](https://agents.floodsmart.gov/asistencia-federal-desastre-requisito)



F-695  
F-695S

### Increased Cost of Compliance Brochure

**DESCRIPTION** Read up on Increased Cost of Compliance (ICC) coverage policyholders can apply for if they need additional help rebuilding after a flood. Published September 2017.

**AUDIENCE** Insurance Agents, Policyholders

**ENGLISH** [agents.floodsmart.gov/icc-brochure](https://agents.floodsmart.gov/icc-brochure)



F-663

## TECHNICAL & LONG-FORM PUBLICATIONS

### An Agent's Guide to Selling Flood Insurance

**DESCRIPTION** Help agents understand the basics of flood insurance. English published June 2023, Spanish published November 2022.

**AUDIENCE** Insurance Agents

**ENGLISH** [agents.floodsmart.gov/flood-insurance-agents-guide](https://agents.floodsmart.gov/flood-insurance-agents-guide)

**SPANISH** [agents.floodsmart.gov/guia-agentes-seguro-inundacion](https://agents.floodsmart.gov/guia-agentes-seguro-inundacion)



P-2209  
P-2209S

### Answers to Questions About the NFIP

**DESCRIPTION** Get acquainted with the NFIP by reviewing answers to frequently asked questions. Published June 2023.  
*Note: This is an in-depth document, not appropriate for introducing survivors or agents to the program.*

**AUDIENCE** Insurance Agents, Real Estate Agents, Policyholders, Public

**ENGLISH** [agents.floodsmart.gov/nfip-answers-to-questions](https://agents.floodsmart.gov/nfip-answers-to-questions)



F-084

### Answers to Questions About Substantially Improved/Substantially Damaged Buildings

**DESCRIPTION** Get information on the minimum NFIP regulations and FEMA's guidance and policies on substantial improvement and substantial damage. Published August 2018.

**AUDIENCE** Insurance Agents, Policyholders

**ENGLISH** [agents.floodsmart.gov/si-sd-answers-to-questions](https://agents.floodsmart.gov/si-sd-answers-to-questions)



F-213

### Homeowner's Guide to Retrofitting

**DESCRIPTION** Use this detailed guide to learn how to protect homes from flooding. Published June 2014.

**AUDIENCE** Policyholders, Public

**ENGLISH** [agents.floodsmart.gov/homeowners-guide-retrofitting](https://agents.floodsmart.gov/homeowners-guide-retrofitting)



P-312

### NFIP Rebuilding Safer & Stronger After a Flood Guide

**DESCRIPTION** Use this in-depth guide to learn more about mitigation techniques and rebuilding after a flood. English published December 2022, Spanish published February 2023.

**AUDIENCE** Insurance Agents, Policyholders, Public

**ENGLISH** [agents.floodsmart.gov/rebuilding-after-flood](https://agents.floodsmart.gov/rebuilding-after-flood)

**SPANISH** [agents.floodsmart.gov/reconstrucción-después-inundación](https://agents.floodsmart.gov/reconstrucción-después-inundación)



P-2310  
P-2310S

## Protecting Building Utility Systems from Flood Damage

**DESCRIPTION** Understand the design and construction of flood-resistant building utility systems. Published February 2017.

**AUDIENCE** Policyholders, Public

**ENGLISH** [agents.floodsmart.gov/protecting-utility-systems-flood](https://agents.floodsmart.gov/protecting-utility-systems-flood)



P-348

## Substantial Improvement/Substantial Damage Desk Reference

**DESCRIPTION** Learn practical guidance and suggested procedures to implement the NFIP requirements for substantially improved/substantially damaged structures. Published May 2010.

**AUDIENCE** Insurance Agents

**ENGLISH** [agents.floodsmart.gov/si-sd-desk-reference](https://agents.floodsmart.gov/si-sd-desk-reference)



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A wide variety of downloadable, printable resources are also available for free at [agents.floodsmart.gov/resourcelibrary](https://agents.floodsmart.gov/resourcelibrary).



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